Technology at Carleton

Welcome!
You are now a fully-fledged member of Carleton’s digital community!

If you don’t have access to a computer or the internet right now, don’t worry. You can call the ITS Helpdesk at the number on the back of this document and we’ll be happy to answer any questions that you have.

Email
You now have an active Carleton email account, which you can access at gmail.carleton.edu. Your email address, username, and password are noted in the email this document was attached to.

Before the term starts, it's easy to forget about your Carleton inbox, but we strongly suggest that you keep an eye on it. Even if email is not your favorite option for communicating, it's worth getting into the habit of checking your emails regularly.

Over the summer, you’ll receive regular reminders of important deadlines and orientation information, all sent to your new Carleton address. Once the term gets going, your Carleton email address will be how faculty, administrators, and even some other students contact you.

Have a Look Around
If you explored Carleton’s website as a prospective student, you probably encountered areas that were blocked because you didn’t have credentials. Your username and password will now give you access to most of those pages, and you’re welcome to explore: the campus directory, library databases, the events calendar, residence hall information, and much more. You’ll also need these credentials to fill out most of the forms that you’ll receive over the summer.

Logging In
Information on how to access your new Carleton account was included in the email this document was attached to.

Your username is what you will be using to log in to most of Carleton’s online systems. One or two require your whole email address (username@carleton.edu), but those will make specific note of that.

In order to be able to log in to your account, there are a few things that we need you to do.

1. (Re)Set your account password.
2. Set up DUO two-factor authentication on your account.
3. Test signing in.

Instructions on how to complete the above are included as links in the email.

If you have problems, questions, or just want a helping hand, please contact the ITS Helpdesk and we’ll be happy to help you out. For security reasons, please make sure that you have your Username and Student ID handy when you call us, as we’ll use those to confirm your identity.
Learning More

The ITS New Student Page below has links to many useful resources for learning about Carleton’s technology environment, including these topics:

go.carleton.edu/itsnew

What do you need in a computer?
Recommendations on the hardware and software for a computer to use while at Carleton. Tips for buying a computer: Mac vs Windows, laptop vs tablet, and other common choices.

Remote access options
Accessing campus resources before you even get here, such as through Carleton’s VPN.

Carleton’s network resources
Overview of connecting your devices to Carleton’s wired and wireless networks.

Moodle course management
Course resources, assignments, and more in Carleton’s learning management system.

Contact and Support Information

Student technology support services are provided by a campus office called ITS (Information Technology Services), through the ITS Helpdesk.

General Questions
ITS Helpdesk (507) 222 5999 helpdesk@carleton.edu

Computer Purchasing Portal
Portal go.carleton.edu/computerpurchasing

Online Resources

ITS Helpdesk go.carleton.edu/helpdesk

ITS New Student Page go.carleton.edu/itsnew

Information Technology Services Pages go.carleton.edu/its

Carleton New Student Pages http://go.carleton.edu/new