# Information Technology Services (ITS) Janet Scannell, Chief Technology Officer (CTO)

Jeanne Blair, Office Manager & Technology Purchasing Coordinator (.83 FTE)
Kendall George - Information Security Officer (.5 FTE)
Matt Klooster Senior Project Manager

## Technology Support
Aditya Burkule, Director
- Help Desk
  - Kevin Chapman Technology Support Specialist
  - Travis Freudenberg Technology Support Specialist
  - Iris Jastram Technology Support Specialist
  - Conner Taylor 5th Year Hardware Asset Manager
  - Nolan Zippel Helpdesk Specialist

- Desktop HW & SW
  - Rebecca Barkmeier Desktop Systems Administrator

- PEPS Team
  - Matt Burr Events Support Specialist
  - Bryan Reed (.75 FTE) Presentation Technology Specialist

## Enterprise Information Services
Julie Creamer, Director

- Russ Bauer Enterprise Application Administrator
- Mavis Gustafson Enterprise Software Business Analyst
- Sara Oster M Database Administrator
- Isaiah Ramos Applications Support Programmer
- Matt Wallace Enterprise Analyst / Developer
- Neal Weeg Applications Support Programmer
- Nat Wilson Enterprise Applications Support Specialist

## Academic Technology
Wiebke Kuhn, Director

### Teaching & Learning
- Carly Born AT for Digital Learning Experiences
- Doug Foxgrover (.6FTE) AT for Presentation & Visual Design M
- Samantha Graff AT for Learning Innovations and UDL
- Randy Hoffner Science Support Specialist
- Paula Lackie Academic Technologist for Data Support (& TSG)

## Systems & Infrastructure
Dan Stephans, Director

### System Administrators
- Robert Alaimo Lead Systems Engineer (Windows)
- Rick Shangle Systems Administrator (Unix)
- Tanaka Khnondowe Network Administrator
- Zach Krodel Systems Administrator

### Networking & Telecom
- Chris Dlugosz Network Architect
- Telecom (staff at St. Olaf)

## PEPS Team
- Dann Hurlbert Media & Design Specialist
- Michael Decker M Classroom Support Manager

## Web Services - ITS and College Communications

### Technology & Integration
Julie Anderson, Director
- Matt Buresh Web Application Developer
- David Huyck Sr. Web Application Developer
- Kyle Veldhuizen Web Applications / DevOps Developer
- Bret Farley Web Content Editor (until Dec. 2022)

### Marketing Communications & Content Development
Helen Clarke, Director
- Doug Bratland Web Content and Design Specialist
- Sarah Scofield Web Content and Training Specialist

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M coordinators for 4 Matrix Teams: Communication, Project Management, Classroom Support, Ticket Responsiveness, [later: Future Consumer Technologies]

7/12/2022